

Hotels

Discussion Topic Pack

A warm-up, vocabulary, and graded discussion questions for talking about **Hotels**.

Name _____ Class _____ Date _____ Score _____

Warm-up: What is the first thing you think of when you hear the word "hotel"?

1 · Vocabulary

Word	Meaning	Example
reception	the desk where guests are welcomed and get help	<i>When I arrived, I asked the reception for directions.</i>
reservation	a booking made in advance for a room	<i>I made a reservation for two nights online.</i>
room service	food and drinks delivered to a guest's room	<i>We ordered pizza through room service.</i>
check-in	the process of registering at a hotel	<i>Our check-in was quick and easy.</i>
check-out	the process of leaving and paying at a hotel	<i>We forgot to ask about the check-out time.</i>
amenities	useful features or services in a hotel	<i>The hotel has many amenities, like a pool and gym.</i>
lobby	the main entrance area of a hotel	<i>We waited in the lobby for the taxi.</i>
concierge	a staff member who helps guests with services	<i>The concierge gave us great restaurant recommendations.</i>

2 · Discussion Questions

Take turns asking and answering — try to give a full answer, not just yes or no.

- 1 Have you ever stayed in a hotel?
- 2 What kind of hotel do you like to stay in?
- 3 How many nights did you stay at your last hotel?
- 4 What is the most important thing for you when you choose a hotel?
- 5 What facilities do you expect in a good hotel?
- 6 How do you make a reservation for a hotel?
- 7 Have you ever had a problem at a hotel? How was it solved?
- 8 Do you think hotels should offer free Wi-Fi? Why or why not?
- 9 If you could design your ideal hotel, what would it be like?
- 10 How do hotels affect the local community and environment?

3 · Extension

Try this: Role-play: One student is a guest checking in at the front desk, the other is the receptionist. Practice making a reservation, asking about amenities, and arranging the check-out.